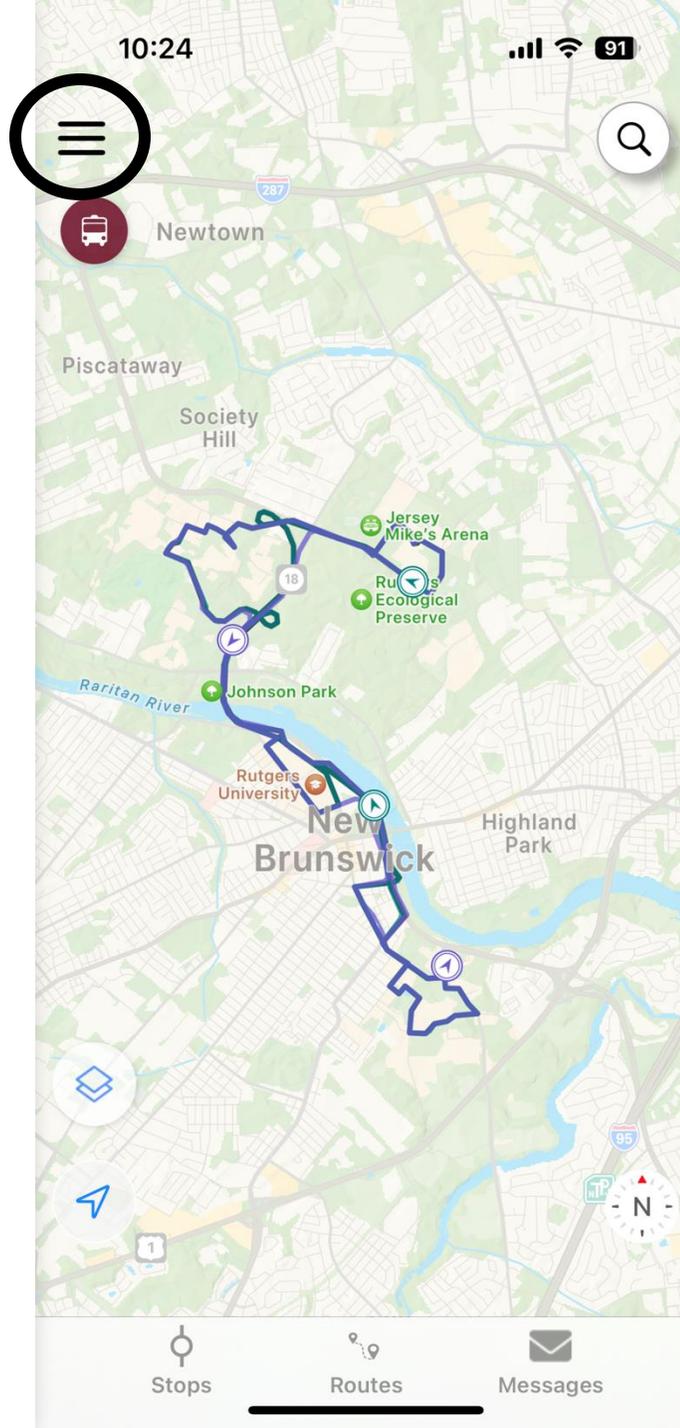


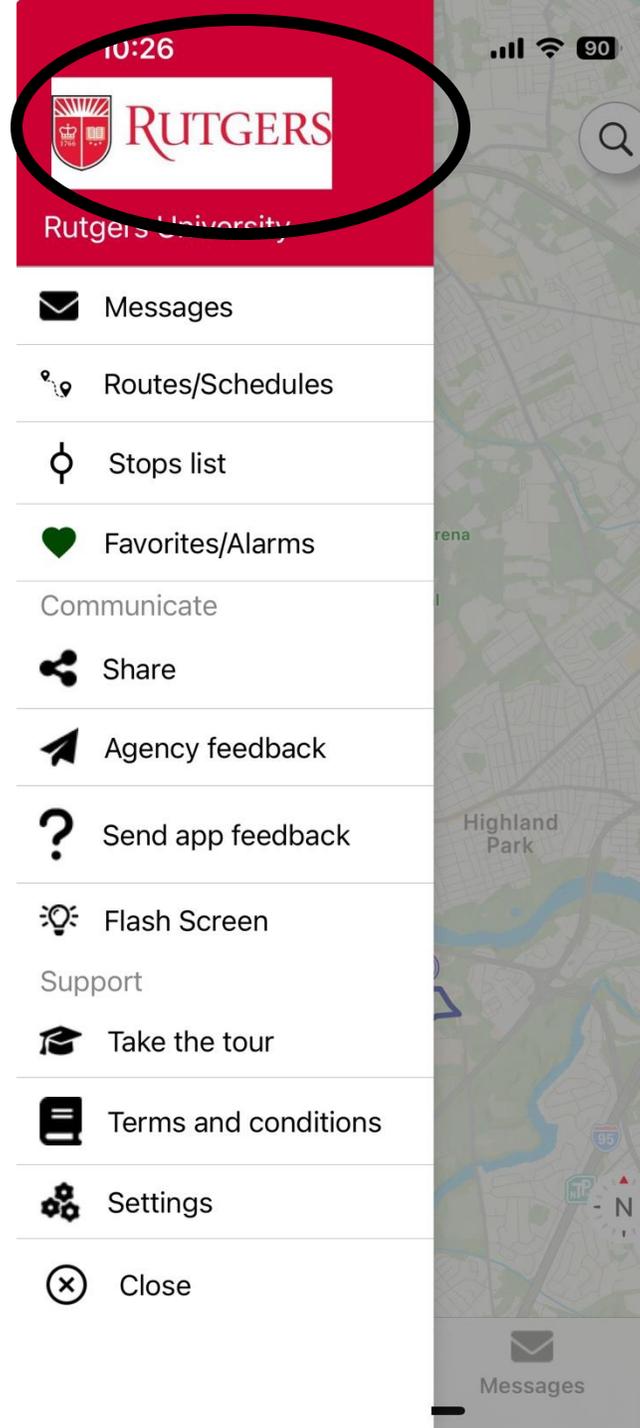


Open the Passio Go App on your device and press the hamburger button in the upper lefthand corner.



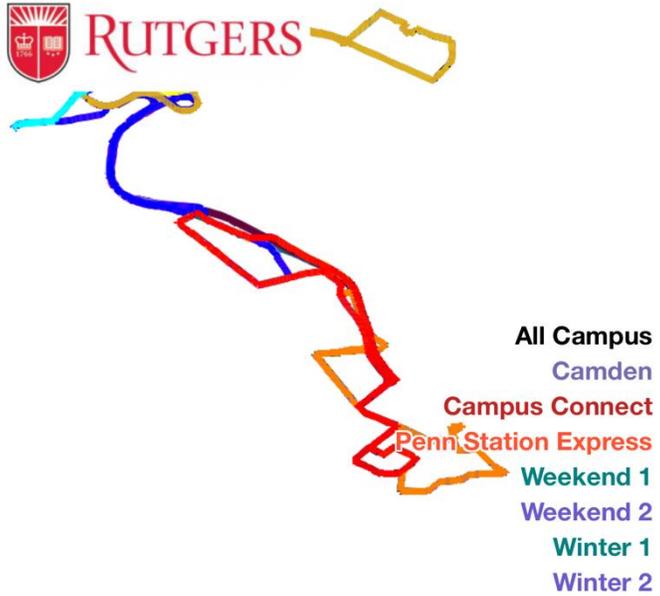
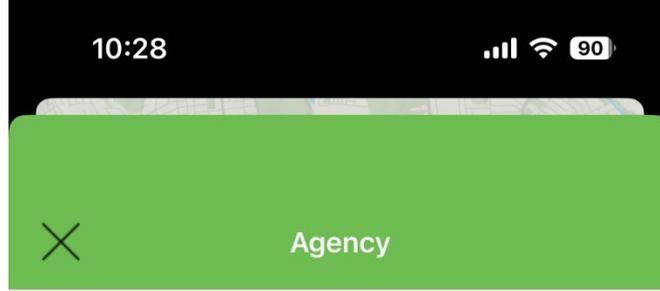


You will then be brought to this page. Once here, press the Rutgers University Logo.





Once here press the 'change agency' link in the bottom right corner.



Rutgers University (1268)

More info on [our site](#)

Email: support@passiogo.com

Phone: 848-932-7744

Useful links for you:

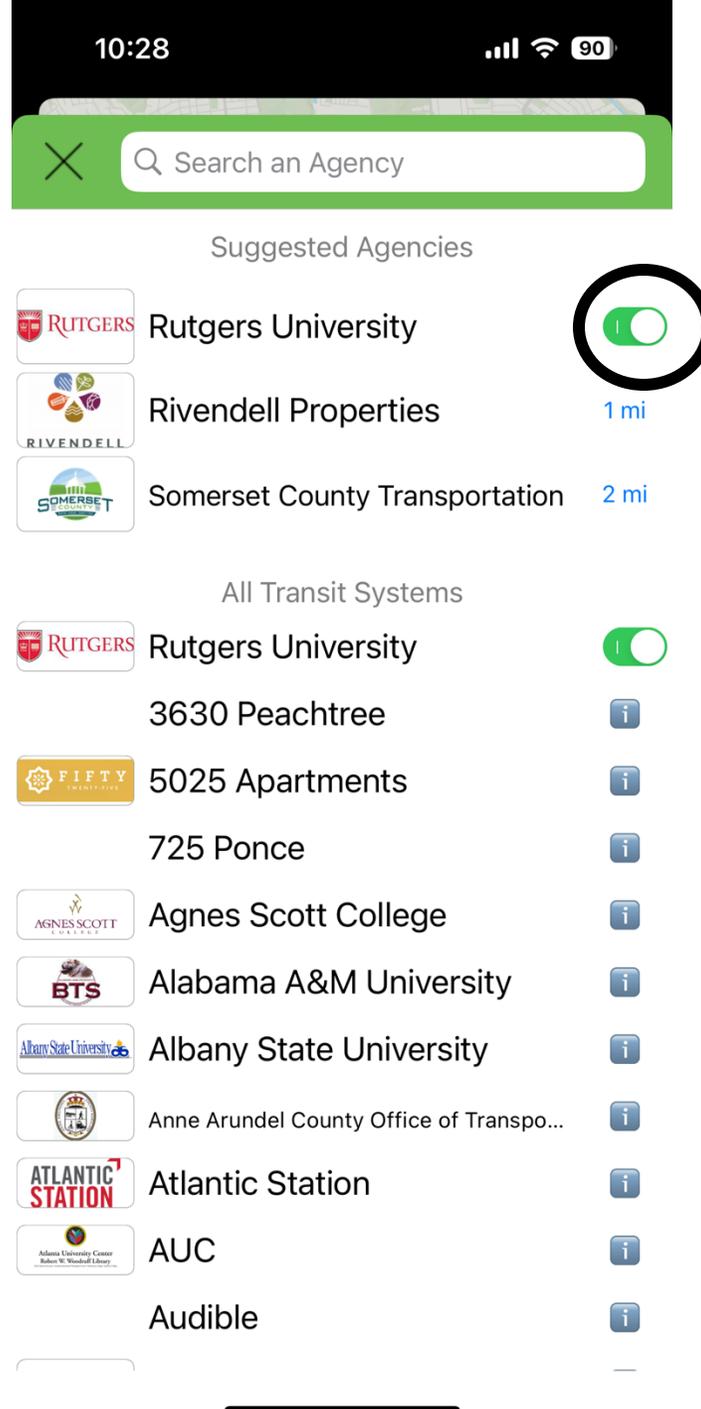
- [Rutgers DOTS Help](#)

This image shows the system network for Rutgers University

[change agency](#)

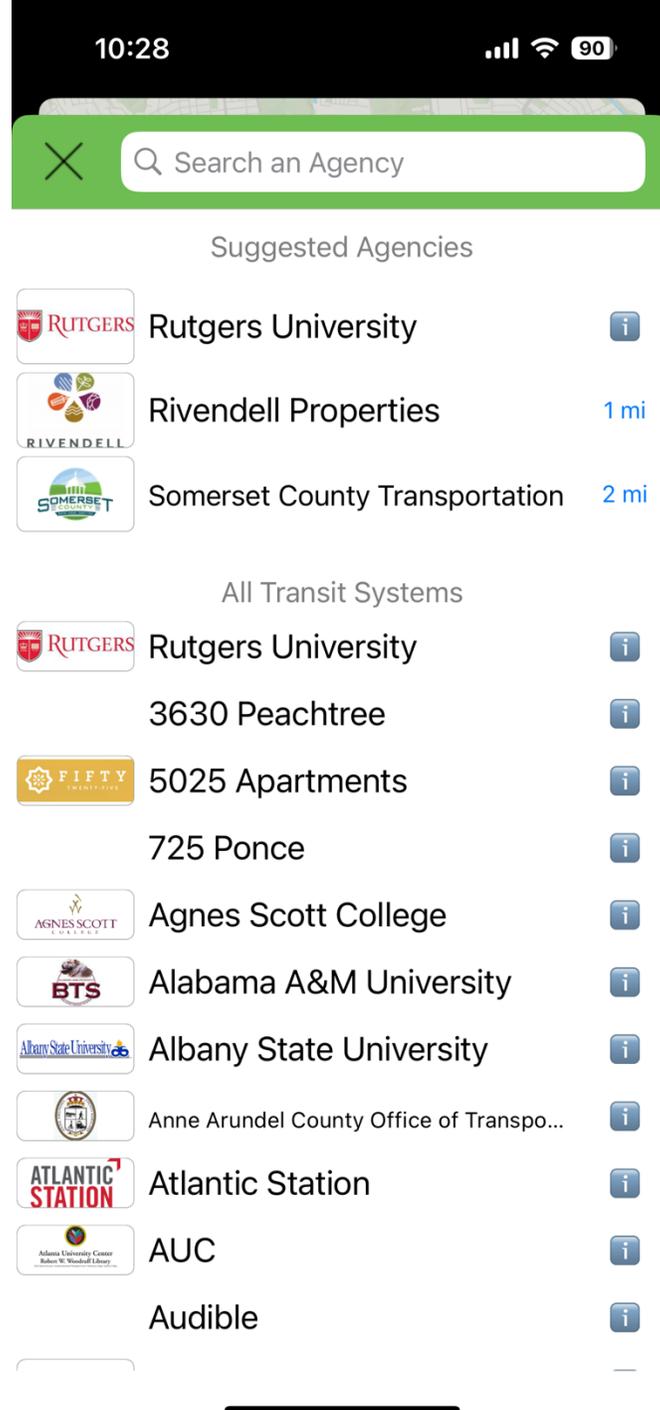


You will then see this page. If Rutgers University is already selected, unselect.





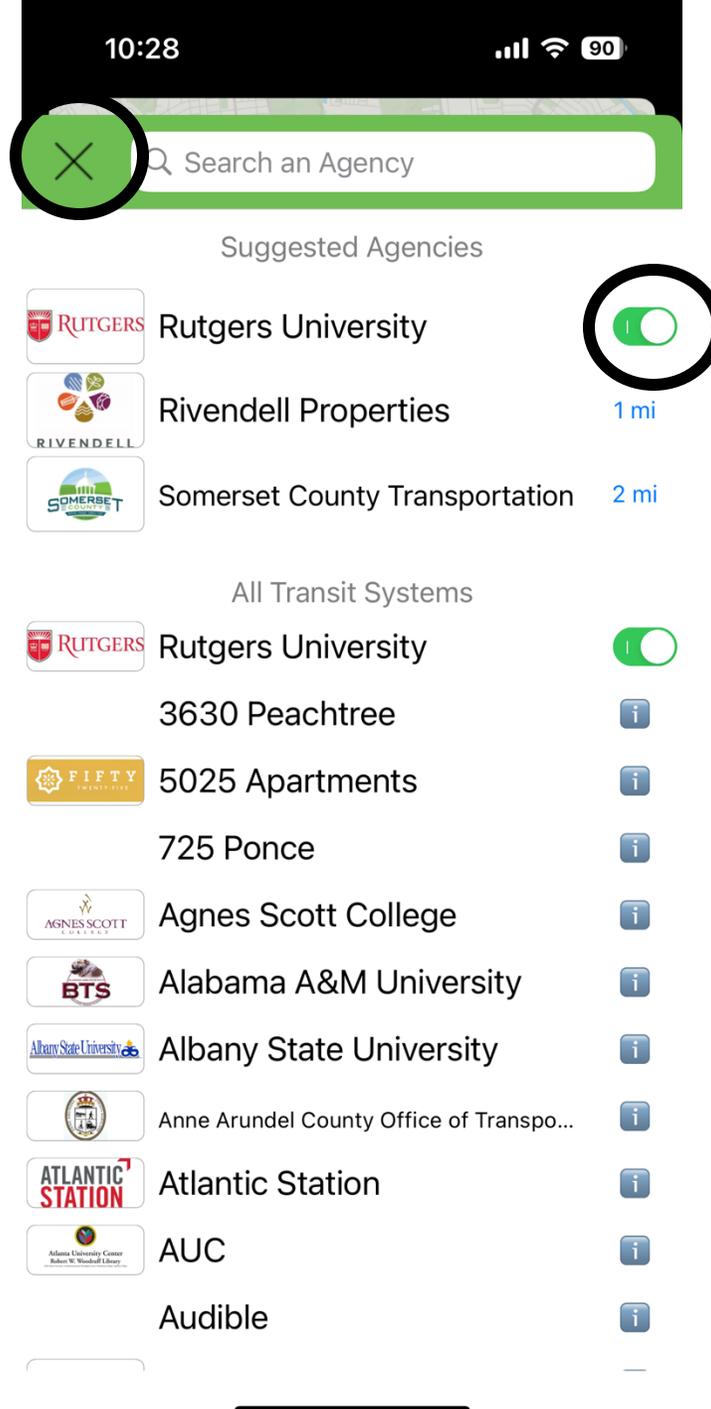
Wait a few seconds and then
reselect Rutgers University.





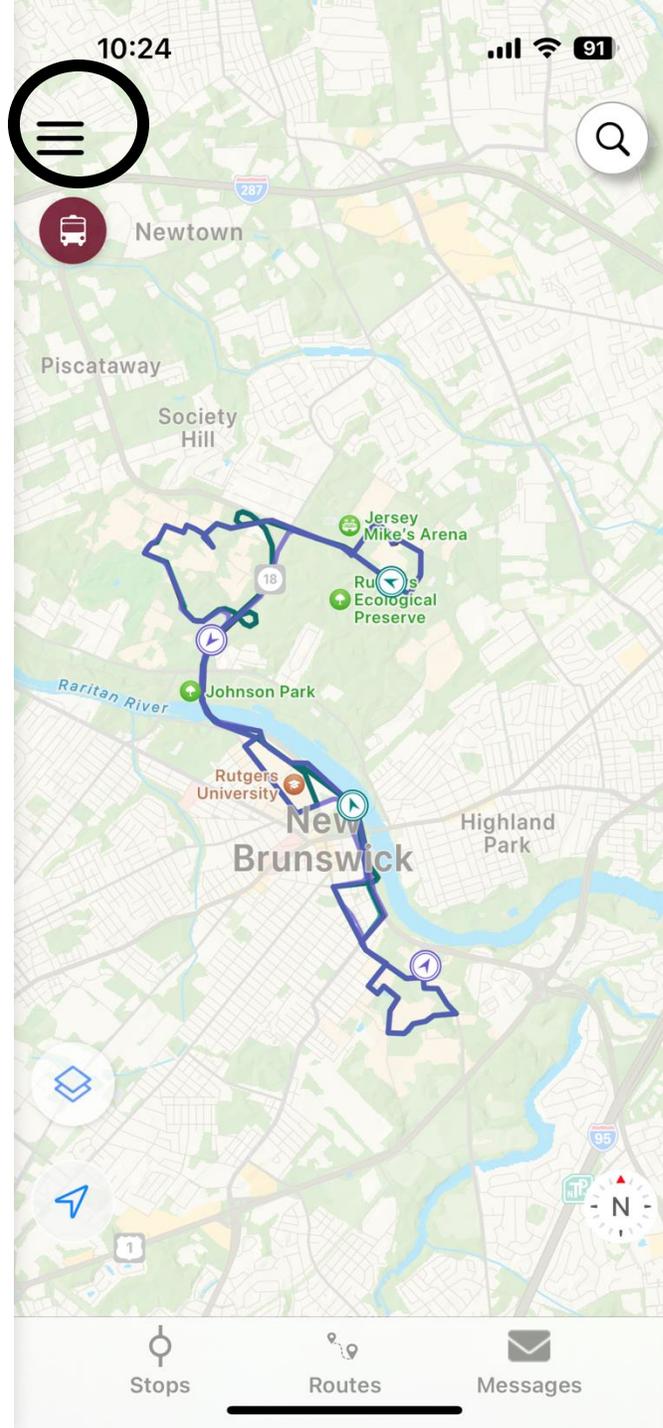
You will then see this page. If Rutgers University is already selected, unselect.

Then press the X to be brought back to the map.





Once on the map, press the hamburger symbol again.





You should then be able to see the Rutgers DOTS Help option at the bottom of your screen.

